

COUNCIL – 18 OCTOBER 2010 - QUESTIONS

PUBLIC QUESTION 1 TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM JUSTIN HINCHCLIFFE:

Will Haringey Council be following other London boroughs including Barnet, Bromley, Hammersmith and Fulham, Hillingdon, Islington, Kensington and Chelsea and Richmond Upon Thames in providing financial transparency by publishing spending information over £500 online? If so, when? If not, why not?

PUBLIC QUESTION 2 TO THE TO THE CABINET MEMBER FOR CHILDREN'S SERVICES FROM ROBIN CAMPBELL-BURT:

What help and encouragement is the Council giving to the parents, led by Peter Kessler, of Muswell Hill in taking advantage of the "Free schools" policy, set up by the Coalition government, by setting up a local Jewish Primary School? On the issue of free schools, would she confirm what plans the council are putting in place to work in partnership with any academies established in Haringey to further the education opportunities of all children in the borough.

ORAL QUESTIONS

ORAL QUESTION 1 - TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR GORRIE:

How successful has the Labour Administration been in reducing their forecast £10m overspend for the current year and what major items of discretionary expenditure have so far been forgone by the Council in its efforts to claw back the overspend?

ORAL QUESTION 2 – TO THE CABINET MEMBER FOR CHILDREN'S SERVICES FROM COUNCILLOR DEMIRCI:

Can the Cabinet Member for Children Services please join me in supporting today's first UK annual Anti-Slavery day and the work underway by ECPACT campaign to protect trafficked children in the UK?

ORAL QUESTION 3 - TO THE LEADER OF THE COUNCIL FROM COUNCILLOR ALEXANDER:

After news that Tottenham Hotspur has also bid to buy the Olympic Stadium as well as being successful in their planning application for a new stadium at White Hart Lane, what is the Leader of the Council doing to ensure that Spurs stay in Tottenham where they belong?

ORAL QUESTION 4 - TO THE CABINET MEMBER FOR ADULT AND COMMUNITY SERVICES FROM COUNCILLOR PEACOCK:

Can the Cabinet Member for Adult and Community Services please thank officers, residents and community groups who have supported Haringey to achieve 19 Green flag community spaces?

ORAL QUESTION 5 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR WEBER:

What health and safety risk assessments were carried out and what legal advice sought before the decision to increase the intervention levels for repair of potholes and pavements was made?

ORAL QUESTION 6 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR BROWNE:

Many people consider safer and more pleasant streets a priority. How is the Council seeking to address this in an environment of restricted public spending?

ORAL QUESTION 7 - TO THE CABINET MEMBER FOR HOUSING SERVICES FROM COUNCILLOR WILSON:

How many of the households that have moved out of temporary accommodation in the last twelve months have actually had to physically move and who is now providing their housing?

ORAL QUESTION 8 - TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR CHRISTOPHIDES:

Can the Cabinet Member for Finance and Sustainability please advise us of the likely impact on the Council's finances of the Comprehensive Spending Review?

WRITTEN QUESTIONS

WRITTEN QUESTION 1 – TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR ALEXANDER:

What does the Council plan for the future of the old Call Centre building in Mary Neuner Road which is currently lying empty, how long has it been vacant and what are the annual costs to the Council of this building?

ANSWER

The Council was a tenant of the old Call Centre building in Mary Neuner Road. The service has been relocated as part of the Council's Accommodation Plan to rationalise the portfolio and this property was handed back to the landlord (National Grid) on 2 September 2010. The Council now has no responsibility or any ongoing financial commitment for this building which has realised the budgeted annual savings of £225,000 arising from the SMART Working/Accommodation Strategy.

WRITTEN QUESTION 2 – TO THE LEADER OF THE COUNCIL FROM COUNCILLOR ALLISON:

How many times in the last two years have court cases involving the Council been adjourned on the day? Of these adjournments how many were because they were insufficiently prepared by the Council, the Council failed to attend, and /or the Council failed to warn their witnesses to attend and how much has this cost in rearranging legal support for further hearings?

ANSWER:

Legal deal with a wide range and number of cases in litigation. We do not keep statistical information on the number of adjournments. Adjournments often arise as a result of applications by defendants or their representatives. We prepare our cases fully and adjournments rarely arise in the circumstances indicated by the question. There have not been any wasted cost orders made against the Council in the above cases.

In care cases the courts enforce any ineffective hearings very strictly by making wasted costs orders. Such orders are rare and there have been no wasted cost orders for care cases in the last two years.

The system of supervision in place in the legal service including the regular scrutiny of fee earners' cases assists in the identification of any shortcomings in the preparation of cases with the aim of avoiding the circumstances outlined in the question.

WRITTEN QUESTION 3 – TO THE CABINET MEMBER FOR CHILDREN'S SERVICES FROM COUNCILLOR BEACHAM:

How many primary school children in Haringey were without a school place at the start of the Autumn Term this September? How many are still without a place on 5th October?

ANSWER:

We do not have a specific record of the numbers awaiting a place right at the start of term and in fact the numbers change daily throughout the first few weeks of any school year. As an indication, by 22 September, all Reception pupils had been placed; by 24 September a further 13 had applied for places. As at 7 October 27 Reception children were awaiting places; all of these will be offered places.

Across other year groups, on 7 October a further 86 primary pupils were awaiting offers. Again, most are new arrivals and will be offered places soon. The greatest pressure is in year 2.

WRITTEN QUESTION 4 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR BLOCH:

How much money has been spent on the settlement of legal claims arising from people slipping and/or tripping on Council-owned pavements and roads in each of the last three years showing information from each ward individually?

ANSWER

We do not record the claims by ward. The figures are based on settled claims where the incident occurred in the last 3 years:

2007/8	Total number of claims paid - 9	Total amount paid - £83,039.00
2008/9	Total number of claims paid - 8	Total amount paid £55,161.96
2009/10	Total number of claims paid - nil	Total amount paid - nil
2010/11	Total number of claims paid - nil	Total amount paid – nil

WRITTEN QUESTION 5 – TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR BUTCHER:

How much was spent by the Council in the last financial year on external publications (excluding Haringey People) and how much was spent on internal publications?

ANSWER

In 2009-10 the Council expended £278k on external publications and £79k on internal publications.

WRITTEN QUESTION 6 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR DAVIES:

What is the Council doing to reduce anti-social behaviour, noise and obstructive parking in Dukes Mews (N10)?

ANSWER

The Enforcement service has been active in this area dealing with a minicab office that has been a source of problem parking, the impact of local licensed premises and some waste issues.

Planning Enforcement has prosecuted the owner of a minicab office operating from the Mews without lawful planning permission. After a second prosecution and coordinated action with the Public Carriage Office of Transport for London the operator has now ceased to operate from this location.

The Parking service has confirmed that they previously have dealt with parking on double lines in the Mews and regularly patrol at weekends. No contraventions have been witnessed recently.

The police have supported this activity by regular patrolling and trialling initiatives to encourage responsible behaviour.

The Council's Street Enforcement Service has been dealing with a number of repeat waste problems caused by local businesses. Since April 2009, 6 fixed penalty notices have been issued for offences investigated.

WRITTEN QUESTION 7 – TO THE CABINET MEMBER FOR CHILDREN'S SERVICES FROM COUNCILLOR ENGERT:

Given that the future of the Schools Library Services is unsure, please can the cabinet member list the 23 schools that subscribe to the service and which do not, and detail which wards the schools are in?

ANSWER

Those schools not subscribing that we have questioned as to why they do not buy in, tend to give the answer as finance. They say that they do not have sufficient budget to buy into all the subscription services and therefore have to make choices as to their priority. There are a greater number of schools in the north of the borough that do not subscribe, and again I believe that this is due to greater community support and that they obtain funding more readily from parents and so can afford to buy books rather than borrow them.

Subscription Service

- The schools buy in to the services from 1 April to the 31 March.

Schools Subscribing

Year	No of schools subscribing
2010 - 2011	24

	Subscription Charge	Count	Number on Roll	Ward
Alexandra Primary	1,314	1	212	Noel Park
Belmont Infant	1,197	2		West Green
Blanche Nevile	660	3	66	Fortis Green
Bounds Green Infant	1,342	4	216	Bounds Green
Bounds Green Junior	1,395	5	225	Bounds Green
Bruce Grove Primary	2,688	6	434	Bruce Grove
Coleraine Park Primary	2,449	7	395	Tottenham Hale
Downhills Primary	2,722	8	439	West Green
Earlham Primary	2,496	9	403	Woodside
Ferry Lane Primary	1,206	10	195	Tottenham Hale
Lea Valley Primary	2,771	11	447	Northumberland
Moselle	1,250	12	125	West Green
Mulberry	3,729	13	601	Tottenham Hale
Nightingale Primary	2,359	14	380	Bounds Green
North Harringay Primary	2,753	15	444	Harringay
Rokesly Junior	2,108	16	340	Hornsey
South Harringay Infant	1,299	17	210	Harringay
St.Aidan's Primary	1,442	18	233	Stroud Green
St.Francis de Sales RC Junior	2,182	19	352	Northumberland
St Gildas' RC Junior	?	20	?	Crouch End
St.Ignatius RC Primary	2,372	21	383	Seven Sisters
The Green CE Primary	1,352	22	218	Tottenham Hale
Welbourne Primary	2,781	23	449	Tottenham Green

West Green Primary	1,404	24	226	St. Ann's
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Year	No of schools NOT - subscribing
2010 - 2011	41

		Subscription Charge	Count
Belmont Junior	N22	N	1
Broadwater Farm Primary	N17	N	2
Campsbourne Primary	N8	N	3
Chestnuts Primary	N15	N	4
Coldfall Primary	N10	N	5
Coleridge Primary	N8	N	6
Crowland Primary	N15	N	7
Devonshire Hill Primary	N17	N	8
Earlsmead Primary	N15	N	9
Highgate Primary	N6	N	10
Lancasterian Primary	N17	N	11
Lordship Lane Primary	N22	N	12
Muswell Hill Primary	N10	N	13
Noel Park Primary	N22	N	14
Our Lady of Muswell RC Primary	N10	N	15
Rhodes Avenue Primary	N22	N	16
Risley Avenue Primary	N17	N	17
Rokesly Infant	N17	N	18
Seven Sisters Primary	N8	N	19
South Harringay Junior	N4	N	20
St Paul's RC Primary	N22	N	21
St. Ann's CE Primary	N15	N	22
St. Francis de Sales RC Infant	N17	N	23
St. James' CE Primary	N10	N	24
St. John Vianney RC Primary	N15	N	25
St. Martin of Porres RC Primary	N11	N	26
St. Mary's CE Infant	N8	N	27
St. Mary's CE Junior	N8	N	28
St. Mary's RC Infant	N15	N	29
St. Mary's RC Junior	N15	N	30
St. Michael's CE Primary N22	N22	N	31
St. Michael's CE Primary N6	N6	N	32
St. Paul's & All Hallows CE Infant	N17	N	33
St. Paul's & All Hallows CE Junior	N17	N	34
St. Peter in Chains RC Infant	N8	N	35
Stamford Hill Primary	N15	N	36
Stroud Green Primary	N4	N	37
Tetherdown Primary	N10	N	38
Tiverton Primary	N15	N	39
Vale	N17	N	40
Weston Park Primary	N8	N	41

WRITTEN QUESTION 8 – TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR ERSKINE:

What plans does the Council have for ensuring advice is available to residents receiving Local Housing Allowance who are concerned about the changes announced in the emergency budget?

ANSWER

Haringey Benefits Service will be making use of communication material developed by DWP for Local Authorities to support the implementation of the changes to Local Housing Allowance, announced in the Emergency Budget. This will be in the form of posters and leaflets and information that can be placed on our website.

A model letter is in the process of being designed which will provide the full range of information to inform customers about the changes. The letter will focus on what the changes are, when they are due to impact and to sign-post customers to where they can get more information and advice. This letter will be sent to all claimants who are currently in receipt of Housing Benefit.

We will be providing advice and information to other stakeholders, such as welfare rights advisors and Members, who are likely to receive enquiries from customers about the changes. Information will be placed on the Haringey website. Customer Services staff will be fully informed of the changes so that they can advise customers.

WRITTEN QUESTION 9 – TO THE CABINET MEMBER FOR PLANNING AND REGENERATION FROM COUNCILLOR GORRIE:

When did the Council know about the application by First Capital Connect for a new cleaning depot near Hornsey station, why was no advance notification given to local residents or councillors and what impact will any decision and conditions have on the pending application from Network Rail for the maintenance depot north of Turnpike Lane?

ANSWER:

The Development Management Team was first made aware of the train cleaning facility when a pre-application meeting was held on 26 July 2010. Residents and Ward Councillors were consulted as per the usual consultation process when the planning application was submitted and validated on 15 September 2010. Apart from the Councillors, we consulted the following addresses: 265-387 Wightman Road (odd no's), 2-22 Hampden Road (even no's) and the Mosque, 389-395 Denmark Road. It is considered that any decision/conditions on the proposed train cleaning facility would not have any impact on the proposed Network Rail maintenance depot at Coronation Sidings, North of Turnpike Lane.

WRITTEN QUESTION 10 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR HARE:

Please provide the top ten roads in Haringey in terms of revenue generated in parking fines and how much each one generates.

ANSWER

Street	Revenues
▪ Green Lanes N4	£564,000
▪ Muswell Hill Broadway	£364,278
▪ High Rd Tottenham N17	£354,506
▪ Crouch End Broadway	£322,594
▪ Bounds Green Road	£214,785
▪ High Road N22	£169,678
▪ Tottenham Lane	£148,660
▪ Turnpike Lane	£139,303
▪ Lordship Lane	£116,015
▪ Crouch End Hill	£115,218

WRITTEN QUESTION 11 – TO THE LEADER OF THE COUNCIL FROM COUNCILLOR JENKS:

What policy does the Council have to ensure that the reduced number of editions of Haringey People reflects fairly news from the entire community of Haringey and all its elected representatives?

ANSWER

We know how much residents value Haringey People. But the cuts imposed by the government have forced us to reduce the number of editions to help protect front line services. The policy of the magazine remains the same: to communicate council priorities, plans, policies, events and initiatives relevant to the people of the whole borough, whilst ensuring the magazine meets the legal tests laid down by the national code of practice on local authority publicity. We remain committed to ensuring that the magazine contains matters of interest to all our residents.

WRITTEN QUESTION 12 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR NEWTON:

How many households in Haringey have requested treatment for bed bugs in each of the last six months and what is the Council doing to stop the spread?

ANSWER

The Council has recorded 208 requests for bed bug treatment from individual households over the last six months. We have a service level agreement with Homes for Haringey and, in the last six months, we have provided 4 block clearances with an average of 20 treatments per block, the cost of which was charged to Homes for Haringey. This agreement has recently been extended to include sheltered housing. The Council provides a pest control service that includes treatment for bedbugs. It offers

advice and insect identification free of charge and its web page contains further guidance on identification and control.

WRITTEN QUESTION 13 – TO THE CABINET MEMBER FOR HOUSING FROM COUNCILLOR REECE:

How many landlord prosecutions has the Council pursued in the last five years for offences relating to the condition of their rented properties or harassment of tenants and what were the results of these prosecutions?

ANSWER

The Housing Improvement Team (Private Sector) deals with housing disrepair and failing landlords through its investigation of housing complaints, its empty homes work and its regulation of houses in multiple occupation (HMOs).

Although the action taken in relation to these complaints depends on the nature and seriousness of those complaints and whether or not the Council has the power to prosecute, local authorities are encouraged to regard the prosecution of landlords as the final option in their enforcement procedure.

During the last 5 years, a total of 33 prosecutions have been taken against failing landlords and or property owners, with a further 9 prosecutions pending for 2010/11. Some of these cases have been extremely complex requiring the witness statements of several officers to be given in evidence and have proceeded over several days.

Often, however, the problem can be remedied by giving the tenant advice and guidance and, where appropriate, by providing landlords with clear advice on the action that they need to take if they are to avoid the risk of prosecution.

During the last 5 years, the Housing Improvement Team (Private Sector) has received more than 8,000 complaints about housing conditions and has served more than 2,000 Enforcement Notices, including Warrants of Entry. In 54 of these cases, the Council has carried out works in default.

The owners of 1800 empty properties have received informal warning letters during the last 5 years, and a third of these have received a formal written warning that their properties may be subject to compulsory purchase. Where money is owed to the Council, legal action may also be taken against the property owner to recover the debt through the enforced sale of the property.

WRITTEN QUESTION 14 – TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR REID:

How much Council money has been spent on travel, taxis, conference attendance, hospitality and external venue hire for members since June 2010?

ANSWER

Hire of Premises	
Cllr Goldberg - Surgery Synagogue Hall	150.00

Cllr Stennett surgeries - Room Hire - 1 Session	11.25
Fortis Green Councillors' Surgeries - Sept 2010 to Jul 2011	450.00
Stroud Green Councillors' Surgeries	77.50
Total	688.75
Travel Expense Members	
LGA Conference	Total 107
Catering - Internal	
Member Training	Total 435.55
Catering - External	
Members Induction - bus tour	Total 136
Exp Conferences	
LGA Conference (Pass and accommodation)	Total 1,119.40

WRITTEN QUESTION 15 – TO THE CABINET MEMBER FOR COMMUNITY SAFETY AND COHESION FROM COUNCILLOR SCHMITZ:

What plans does the borough have to make people, especially children and teenagers, aware of how to minimise danger in the use of fireworks?

ANSWER

The Council will repeat last year's message on Youth Space, the web site for young people in Haringey, and the Fire Service are putting out a press release containing firework safety messages. Schools are expected to issue their usual advice and messages about fireworks and bonfire safety in their school assemblies. All Haringey's secondary schools have a policy that no fireworks must be brought onto schools' premises.

The Fire Service are also carrying out visits to outlets/shops of concern that are selling fireworks and this will be linked to the 'test purchasing' (using children/young people to try buying fireworks from local shops) that will be carried out by the Police Safer Schools officers. The Police Safer Neighbourhood Teams will all be working late shifts that week and will be carrying out extra patrols around known high risk areas and talking to groups of children and young people.

In the last few years the Home Office has released funding to enable Haringey Council and Police to run coordinated campaigns regarding safety on and around Bonfire Night with particular focus on children and young people's safety concerning fireworks and fires, but this year without this funding we will be unable to run such a comprehensive campaign.

WRITTEN QUESTION 16 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR SCOTT:

What consultation was carried out with local residents and councillors (Bounds Green and Alexandra) before alterations were made to the appearance of the Bedford Rd/Buckingham Rd railway bridge?

ANSWER:

The bridge is owned by Network Rail and located on the borough's major route network. The proposed works to strengthen the bridge were necessary to satisfy the current standard highway loadings.

There was no formal consultation with local residents and Councillors during the design stage, notification letters were distributed to various stakeholders informing them of the proposed works. The necessary advance warning signs were erected on site and letters delivered to local businesses and residents. The proposed works were also published in local press as part of traffic management order for temporary lane closures during the works. Furthermore, as the funding for this project was secured through the LIP, the Cabinet were consulted and agreed the funding submission in 2008.

WRITTEN QUESTION 17 – TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR SOLOMON:

How many Council vehicles in the Council fleet run on electricity, how many suppliers or contractors' vehicles run on electricity and how many of these use the new electric charging points? What is the target for the number of users of the electric car charging points in the next two years?

ANSWER:

There are currently two electric vehicles in the Council fleet, one managed by Sustainable Transport and the other by Library Services. None of our current suppliers or contractors vehicles run on electricity.

There is no specific target for the number of users of the electric car charging points in the next two years. However, TfL's 'Turning London Electric' strategy for implementing charging points has a target of introducing 25,000 charging points across London by 2015, to accommodate the predicted rise in demand from electric vehicle users by this time. Haringey Council is committed to promoting the uptake of electric vehicles. We are monitoring the pilot in Camden on introducing electric vehicles into their car club fleet and if this is successful we would look to extend this into Haringey.

WRITTEN QUESTION 18 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR STRANG:

How much money has been used to fund the improvements to the crossing near Wood Green Station, when was this project due to complete and when will it finish?

ANSWER:

The improvement work being undertaken at Wood Green tube station including the diagonal crossing implementation is costing £420,000 and is being funded by Transport for London. The initial project completion date was July 2010, however, the diagonal crossing is expected to be operational week ending 26 November 2010. The proposed

completion date has been delayed due to extensive liaison and scheme approval from TfL Signals section.

WRITTEN QUESTION 19 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR WEBER:

How much did the Council receive in revenue from parking fines and permits during the last financial year and what was this money spent on?

ANSWER:

Total Parking Fines income was £7,310M and £2,216M from Permits. The total revenue including other streams was £12,605M. Operating costs were a total of £9,361M.

Under the provisions of the Road Traffic Act 1984 any surplus should be applied for the maintenance and update of street infrastructures and transportation. The majority of these functions fall within Sustainable Transport and Concessionary Fares budgets, the total spend for this was £5.4m and £6.4m respectively in 2009-10. Thus the surplus of £2.974M part subsidises these activities.

WRITTEN QUESTION 20 – TO THE LEADER OF THE COUNCIL FROM COUNCILLOR WHYTE:

How many injunctions has the Council applied in order to stop members of the public from coming within the vicinity of council buildings and/or council officers and/or councillors; how many of these have they successfully obtained; in obtaining injunctions stopping members of the public from contacting councillors, what consultation was taken with councillors and what information was provided to councillors?

ANSWER:

Since October 2009 Legal have obtained 7 Injunctions pursuant to s222 Local Government Act 1972 and s153A Housing Act 1996 excluding persons from being or entering certain council buildings and schools. These relate to threats being made towards Social workers/Teachers/Housing Managers. All injunctions during this period have had a successful outcome. During the same period there have been no injunctions obtained to stop members of the public contacting councillors.

WRITTEN QUESTION 21 – TO THE CABINET MEMBER FOR FINANCE AND SUSTAINABILITY FROM COUNCILLOR WILLIAMS:

How much money has been spent on staff travel, hire of external venues, events, refreshments, conferences and away days since June 2010?

ANSWER

From 1 July to 30 September 2010 the Council has expended £369k as set out in the table below. In terms of the type of expenditure incurred:

Staff Travel: Includes the cost of parking permits for essential car users, reimbursement of travel expenses and travel expenses relating to supervision contact visits.

Hire of Premises: Includes premises hire for child protection and family conferences, away days and team meetings.

Events: Includes the Green Fair, school trips and children's activities.

Conferences:

Conference Expenses		2010-11 July to Sept only
Directorate	BU name	£
Adult, Culture and Community Services	Adult Social	411.92
	Recreation Services	0.00
	Culture, Libr Learning	1,615.90
	Commissioning & Strategy	4,010.52
Adult, Culture and Community Services Total		6,038.34
Chief Executive's	Chief Executive	1,484.47
Chief Executive's Total		1,484.47
Corporate Resources	Benefit & Taxation	10.20
	Legal Services	6.30
Corporate Resources Total		16.50
Children and Young People's Service	Change for Children	629.00
	Children & Families	514.60
	Schs Stds Inclusion	6,399.28
	Business Support Dev	0.00
	BSF-Buildg Schs Future	54.70
Children and Young People's Service Total		7,597.58
People and Organisational Development Service	Human Resources	892.80
	Local Democracy	3,328.65
People and Organisational Development Service Total		4,221.45
Policy, Performance, Partnerships and Communication	Policy Perform Partn & Comm	78.00
	Safer & Communities	40.70
Policy, Performance, Partnerships and Communication Total		118.70
Urban Environment	Directorate Support	1,874.10
	Housing Services	282.60
	Housing Rev(HRA)	485.00
	FrontLine	409.50
	Adjustments	-5,000.00
	Planning, Regntion Ecnmy	2,716.10
Urban Environment Total		767.30

Sub Total	20,244.34
Children's Safeguarding - Family Group Conference	25,476.65

WRITTEN QUESTION 22 – TO THE CABINET MEMBER FOR HOUSING FROM COUNCILLOR WILSON:

How many instances of anti-social behaviour have been recorded in Haringey's housing estates every year for the past two years? Please provide details of each major housing estate.

ANSWER

Instances of anti-social behaviour are not routinely collected by estate. They are collected and reported, instead, at address level and by area.

On an area level, the information that Homes for Haringey records is passed to the Community Safety Team which overlays the information (with reports from the police, fire service and other agencies) onto borough maps that are used to ensure resources are targeted at hotspots of anti-social activity.

We are able to generate some information on an estate level, and the table below contains instances of anti-social behaviour (ASB) that have been reported to Homes for Haringey, on 20 of its larger estates, in each of the past two years. It should be noted that incidents are not counted separately: a single ASB call may include a collection of similar anti-social incidents.

Estate name	1 Oct 2008 to 30 Sep 2009	1 Oct 2009 to 30 Sep 2010	Number of ASB calls
Broadwater Farm	7	11	18
Campsbourne Estate	10	19	29
Chettle Court	1	1	2
Coldfall	3	3	6
Commerce Road	2	4	6
Highgate Estate	11	8	19
Kenneth Robbins House	1	1	2
Millicent Fawcett Court	2	6	8
Noel Park Estate	26	23	49
Northumberland Park	11	17	28
Partridge Way	0	2	2
Sir Frederick Messer	3	8	11
Stroud Green Estate	7	3	10
Summersby Road	1	0	1
The Sandlings	5	2	7
The Weymarks	0	3	3
Tiverton Estate	4	14	18
Tower Gardens Estate	7	5	12
White Hart Lane Estate	21	19	40
Winkfield	7	16	23

WRITTEN QUESTION 23 – TO THE CABINET MEMBER FOR NEIGHBOURHOODS FROM COUNCILLOR WINSKILL:

Please give details for 2009/10 and the current financial year of any consultants and consultancy services used by Neighbourhood Management. Please provide details of:

- a) How they were procured
- b) What they were procured for/to do
- c) Any special projects they contributed to or ran
- d) Outputs of these projects
- e) Benefits and savings to the Council
- f) Detailed costs to the Council for these consultants and services

ANSWER

- a) How were they procured

One consultant was used during this period and the Assistant Chief Executive PPP&C appointed this person at the end of January 2009 through the usual Haringey Council procurement procedures for consultancy and interim managers. The Consultant finished work in Haringey at the end of September 2010.

- b) What they were procured for/to do

- Review staffing issues within the Neighbourhood Management Service, make recommendations for improvements of the Service,
- Review the structure and work of the NMS to identify improvements to the Service,
- To develop an action plan and timetable.
- Review and develop clear guidance and processes for Area Assemblies
- Review and develop clear guidance and processes for delivering the work required re the Making The Difference funds
- Review the structure of the Corporate Voluntary Sector with a view to achieving required funding reductions
- the Consultant covered the management of the Service between August 2009 to December 2009.
- Worked on preparation of a discussion paper and report to redesign the work of the NMS

- c) Any special projects they contributed to or ran, and d) Outputs of these projects

As stated above, the Consultant researched, reviewed and re-wrote the application forms and processes for the Making The Difference programme, bringing it more clearly into line with the Council's priorities and Sustainable Communities Strategy. A more open means of advertising, receiving applications, and approving projects was successfully introduced, resulting in considerably less complaints from residents by 2010.

Similar work was undertaken regarding the Area Assemblies and this also included the development of the local pages in Haringey People. Neighbourhood Managers were

encouraged to seek more inclusive means to organising and holding Area Assemblies, and these have developed accordingly.

Improvements in the management of the NMS and staff performance duly improved. Team work plans and Area Priority Plans were developed ensuring staff had clear directions for their work and also ensuring agreed projects were successfully completed.

The Area Based Grant funds that each Neighbourhood Manager was responsible for was utilised to ensure the Area Priority Plans were carried out, and Area Assembly Chairs kept fully informed of developments. More recently much work has been carried out to provide proposals for the future of the Neighbourhood Management Service, and how the Council could develop a community empowerment/social enablement function along the Big Society lines.

The Consultant carried out the review of the Corporate Voluntary Sector Team, which enabled the required cost reductions to be found and ensuring this did not impact negatively on service delivery and grants to the voluntary and community sector.

e) Benefits and savings to the Council

The Consultant has left Haringey Council with considerable information from her research into a future community empowerment/social enablement role and what this might look like in the future. Area Assemblies are functioning more successfully and at less cost.

The budgets of the Neighbourhood Management Service are clearer enabling savings required in-year to have been effected without significantly affecting service delivery.

The period between Neighbourhood Management Service managers was covered by the Consultant on top of other work stated above without requiring another interim manager to be brought in on agency rates. Savings of around £80k were made to the Corporate Voluntary Sector budget due to the review, and the last review of grants was commended by the Voluntary Sector Committee as being with better quality reports.

f) Detailed costs to the Council for these consultants and services

The cost for this consultant was £500 per day. These costs were contained within the Neighbourhood Management Service budget.